YouTrack

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What is YouTrack?

- Issue tracker by JetBrains
- Online or mobile
  - iOS and Android
- Hosted on your own or YouTrack servers
What can it do?

- Issue reporting
- Smart issue search
- Agile boards
  - Scrum, Kanban and others
- Planning with Gantt Charts
- Report dashboards
- Customization
- Migrate issues from other issue trackers
- Etc.
Issue reporting

MS-7  Manage Contacts
Parent for:  x CSS-37  x CSS-32  x MS-97  x MS-96  x MS-24  x MS-15  x MS-1  x MS-9
Subtasks:  x MS-30

I would like to be able to process leads information.

Attach file...  drag files or paste image (8K V)

Comments 1  History  Linked issues 9  Similar issues  Time Tracking  VCS Changes 0

vandianova 16 Sep 2016, 17:37
Carry Parker please take a look!

@mention people

Add Comment
Issue reporting

- Multiple drafts
- Edit images in YouTrack
- Showing similar issues
- Wiki markup
- Code highlighting
- Reporting issues via REST API or from e-mails
- External bug reports
- Commands
  - Modify multiple reports at once
Smart issue search
Smart issue search

- Auto-complete
- Search by tags, projects
- Saved searches
- Filters
  - work item type
  - author
  - date
  - …
- Opensearch Support
Agile boards

Create an Agile Board

- **Scrum board**: Plan and deliver incremental improvements in a series of sprints.
- **Kanban board**: Visualize a workflow based on supply and demand that limits the work in progress for each team.
- **Version-based board**: Assign issues to sprints automatically by linking sprints to the set of values in a custom field.
- **Custom board**: Build a board from scratch to support a hybrid agile approach.
- **Personal board**: Manage all of the issues that are assigned to you.
Scrum

- Multiple swimlanes
Scrum

- Burndown charts with filters
Kanban

- Limit work in progress
Kanban

- Cumulative flow charts
Time planning with Gantt charts
Report dashboards
Report dashboards

- Drag & drop
- Personal dashboards
- Guest dashboards
  - For customers and external users
- Auto-updated
  - Every 10 minutes
- Clone, download, print and share
- Custom widgets
  - Make your own or download from JetBrains Plugins Repository
Report types

- Issue distribution reports
  ![YouTrack Issues Assignee vs Priority]

- Timeline reports
  ![YouTrack Issues Average Age]

- Time reports
  ![Projects vs Work Type]
  - Total time spent: 18h30m out of 40h

- State transition reports
  ![YouTrack Can't Reproduce Issues]

- Custom
Customization

- **Issues**
  - Issue fields
  - Field values

- **Custom workflows**
  - workflow = a set of rules attached to a project
  - policies, notifications, periodic tasks, integration with external tools

- **Language**
  - English, French, German, Russian, Japanese, and Spanish
  - You can add your own translation

- **Notifications**
  - customized e-mail and jabber notifications
Migration to YouTrack

- Jira
  - Entire projects
- Trello, Asana, GitLab, Bugzilla, FogBugz, GitHub, Mantis Bug Tracker, Redmine, Trac
  - Issues
- Import issues from another YouTrack server
- Migrate between a self-hosted server and a JetBrains server
Thank you for your attention!