

NPRG075

Human-centric language design

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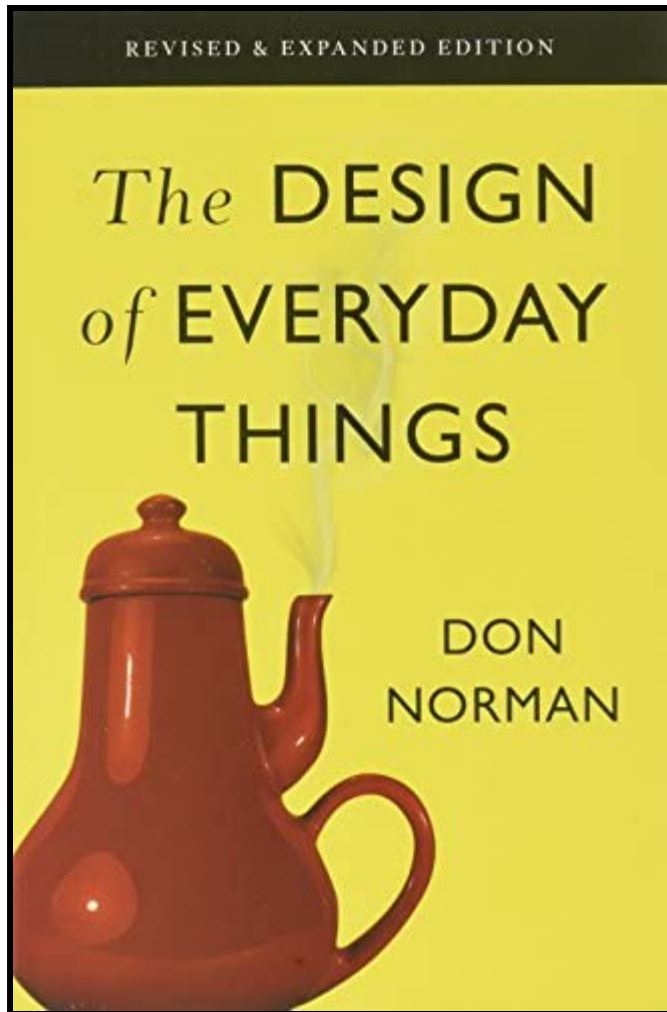
Lectures: Tuesday 12:20, S6

➡ <https://d3s.mff.cuni.cz/teaching/nprg075>



Research methods

Human-computer interaction



HCI perspective

Are programming languages user interfaces?

The means by which the user and a computer system interact (...)

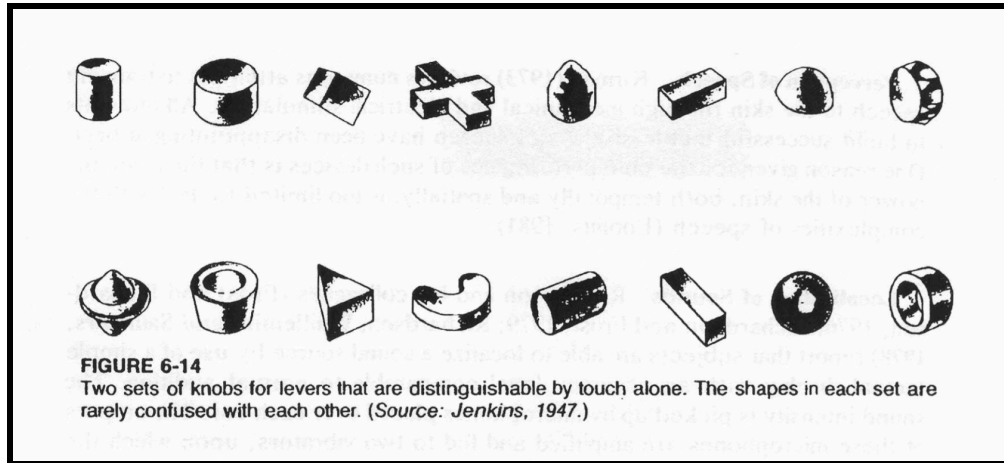
Shifts focus on users and interaction

Human factors

Equipment interaction incidents by trained users in World War II

Design equipment to minimize potential for problems

Lab testing and experimental psychology



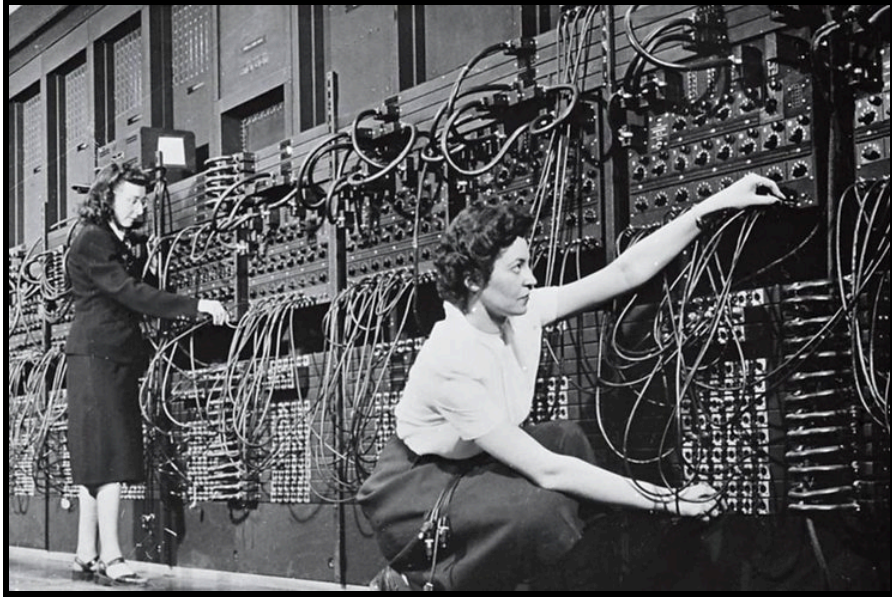
Desktop metaphor

Created in the
1970s at Xerox

Metaphor as a
design principle

Move from solving
problems to building
new interfaces





Human actors

Improve how users work

Study actual users in real workplace environment





Assumptions and methods

Ethnography, prototyping, participatory design

Knowledge has limited generalizability

Research methods

What to study and how

-  What is the most effective way of doing X?
-  What mistakes programmers make and why?
-  Can we solve X and Y in a unified way?
-  Do systems enable new user experiences?

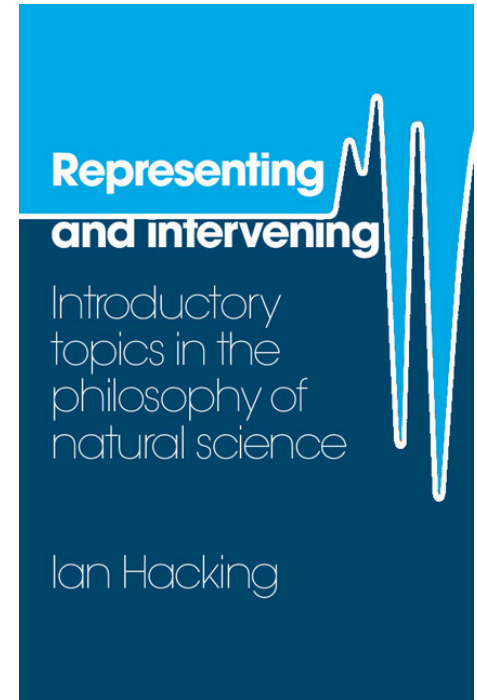
Methodological bias

Hierarchy in science

- Theoreticians over experimentalists
- Everyone knows Einstein's equation
- Nobody Michelson–Morley experiment

Biases in computing

- Proofs are the most fundamental!
- Can we measure something objective?
- Running a rigorous user experiment?
- All other evaluation is "too soft"!



Controlled experiments

Evidence-based language design

```

char
_3141592654[3141
],__3141[3141];_314159[31415],_3141[31415];main(){register char*
_3_141,*_3_1415,*_3_1415; register int _314,_31415,__31415,*_31,
_3_14159,__3_1415;*_3141592654=__31415=2,_3141592654[0][_3141592654
-1]=1[_3141]=5;__3_1415=1;do{__3_14159=_314=0,__31415++;for( _31415
=0;_31415<(3,14-4)*__31415;_31415++)_31415[_3141]=_314159[_31415]= -
1;_3141[*_314159=_3_14159]=_314;_3_141=_3141592654+__3_1415;_3_1415=
__3_1415 +__3141;for( _31415 = 3141-
__3_1415;_31415--
,_3_141 ++,
+=_314<<2 ;
*_3_1415;_31
if(!(*_31+1)
)_31415,_314
__31415 ;* (
)+= *_3_1415
_3_1415 >=
_3_1415+= -
++)_314=_314
_3_14159 && *
=1,__3_1415 =
_314+(__31415
while ( ++ *
)*_3_141--=0
) ; { char *
write((3,1),
),(_3_14159
3.1415926; }
_31415<3141-
31415% 314-(
_31415 ] +
[ 3]+1)-_314;
,_3141592654))
_314<=1;_314+=
=_314159+_314;
)*_31 =_314 /
[_3141]=_314 %
_3_1415=_3_141
= *_31;while(*
31415/3141 ) *
10,(*--_3_1415
[_3141]; if ( !
_3_1415)_3_14159
3141-_31415;}{if(
>>1)>=_31415 )
_3_141==3141/314
;}{while(_3_14159
__3_14= "3.1415";
(--*_3_14,__3_14
++,+_3_14159)))+
for ( _31415 = 1;
1;_31415++)write(
3,14),_3141592654[
"0123456789", "314"
puts((*_3141592654=0
;_314= *_3.141592";}

```

Evidence-based language design

For each language feature, determine the best option experimentally

How to make user studies as rigorous as possible?

Randomized controlled trials

Gold standard in medicine

- Compare treatments or with placebo
- Random allocation of participants
- Blinding and study pre-registration

Limitations of RCTs

- Very hard to do properly
- Answers only very limited questions
- Even this may not be rigorous enough!



Case study: Perl vs. Randomo

```
action Main
  number x = z(1, 100, 3)
end

action z(integer a, integer b,
  integer c) returns number
  number d = 0.0
  number e = 0.0
  integer i = a
  repeat b - a times
    if i mod c = 0 then
      d = d + 1
    end
    else then
      e = e + 1
    end
    i = i + 1
  end
  if d > e then
    return d
  end
  else then
    return e
  end
end
```

(a) Quorum

```
$x = &z(1, 100, 3);

sub z{
  $a = $_[0];
  $b = $_[1];
  $c = $_[2];
  $d = 0.0;
  $e = 0.0;
  for ($i = $a; $i <= $b; $i++){
    if ($i % $c == 0) {
      $d = $d + 1;
    }
    else {
      $e = $e + 1;
    }
  }
  if ($d > $e) {
    $d;
  }
  else {
    $e;
  }
}
```

(b) Perl

```
^ Main {
  ~ x \ z(1, 100, 3)
}

^ z(@ a % @ b % @ c) | ~ {
  ~ d \ 0.0
  ~ e \ 0.0
  @ i \ a
  # (b - a) {
  : i ; c ! 0 {
    d \ d + 1
  }
  , {
    e \ e + 1
  }
  i \ i + 1
}
: d ` e {
  - d
}
, {
  - e
}
}
```

(c) Randomo

An Empirical Investigation into Programming Language Syntax (Steffik, Siebert, 2013)

Getting it right

Study setup

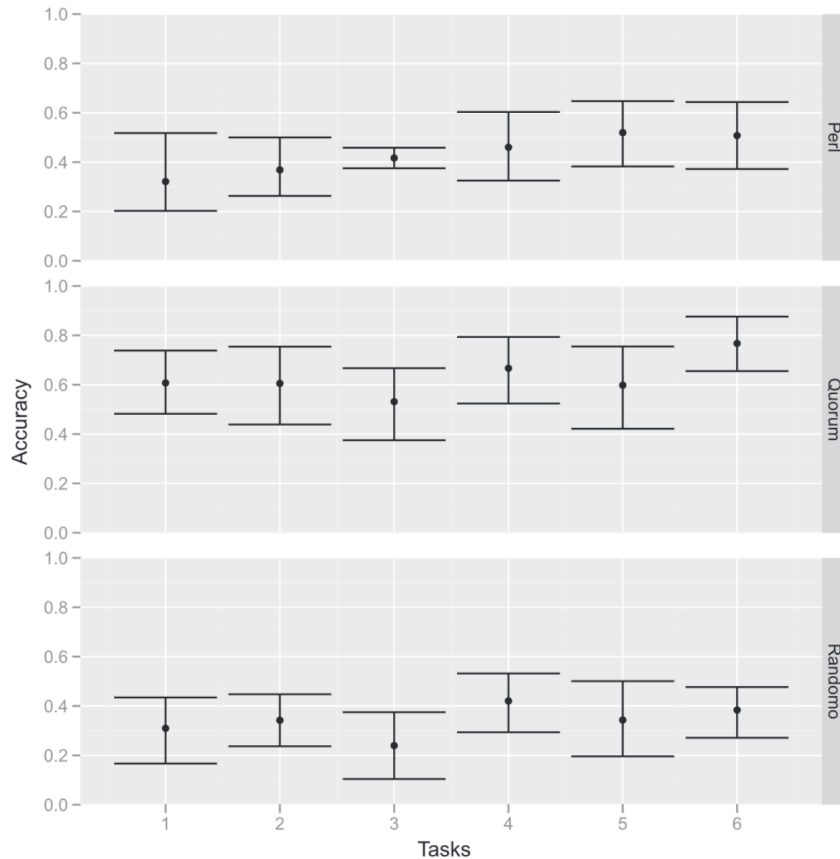
- Copy and modify code sample
- Never programmed before
- Age, gender, language balance



Statistical evaluation

- Verified manual rating of accuracy
- Mauchly's sphericity test
- Repeated-measures ANOVA test

Perl vs. Randomo



While users of Quorum were able to program statistically significantly more accurately than users of Perl ($p = .047$), and users of Randomo ($p = .004$), Perl users were not able to program significantly more accurately than Randomo users ($p = .458$).

Experiments

Studying languages experimentally

- ≠ Typing discipline, syntax, errors, inheritance
- 🛡 Compare two structurally similar alternatives
- 👥 Study participants with similar backgrounds
- 🧩 Does not help with fundamentally new designs

Empirical studies

Software repository analysis

Software repository analysis

Study existing codebases

- Lots of projects on GitHub
- Commit history, bug reports, etc.

What can we study?

- What leads to fewer bugs?
- How OSS contributors behave
- How code gets duplicated and reused?
- Code quality and code structure



Does strong typing matter?

Large scale corpus study

"[It] appear[s] that "strong typing is modestly better than weak typing, and among functional languages, static typing is also somewhat better than dynamic typing."

A Large Scale Study of Programming Languages and Code Quality in Github

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ABSTRACT

What is the effect of programming languages on software quality? This question has been a topic of much debate for a very long time. In this study, we gather a very large data set from GitHub (729 projects, 80 Million SLOC, 29,000 authors, 1.5 million commits, in 17 languages) in an attempt to shed some empirical light on this question. This reasonably large sample size allows us to use a mixed-methods approach, combining multiple regression modeling with visualization and text analytics, to study the effect of language features such as static *v.s.* dynamic typing, strong *v.s.* weak typing on software quality. By triangulating findings from different methods, and controlling for confounding effects such as team size, project size, and project history, we report that language design does have a significant, but modest effect on software quality. Most notably, it does appear that strong typing is modestly better than weak typing, and among functional languages, static typing is also somewhat better than dynamic typing. We also find that functional languages are somewhat better than procedural languages. It is worth noting that these modest effects arising from language design are overwhelmingly dominated by the process factors such as project size, team size, and commit size. However, we hasten to caution the reader that even these modest effects might quite possibly be due to other, intangible process factors, *e.g.*, the preference of certain personality types for functional, static and strongly typed languages.

Categories and Subject Descriptors

D.3.3 [PROGRAMMING LANGUAGES]: Language Constructs and Features

General Terms

Measurement, Experimentation, Languages

Keywords

programming language, type system, bug fix, code quality, empirical research, regression analysis, software domain

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1. INTRODUCTION

A variety of debates ensue during discussions whether a given programming language is "the right tool for the job". While some of these debates may appear to be tinged with an almost religious fervor, most people would agree that a programming language can impact not only the coding process, but also the properties of the resulting artifact.

Advocates of strong static typing argue that type inference will catch software bugs early. Advocates of dynamic typing may argue that rather than spend a lot of time correcting annoying static type errors arising from sound, conservative static type checking algorithms in compilers, it's better to rely on strong dynamic typing to catch errors as and when they arise. These debates, however, have largely been of the armchair variety; usually the evidence offered in support of one position or the other tends to be anecdotal.

Empirical evidence for the existence of associations between code quality programming language choice, language properties, and usage domains, could help developers make more informed choices.






Given the number of other factors that influence software engineering outcomes, obtaining such evidence, however, is a challenging task. Considering software quality, for example, there are a number of well-known influential factors, including source code size [8], the number of developers [29, 3], and age/maturity [13]. These factors are known to have a strong influence on software quality, and indeed, such process factors can effectively predict defect localities [25].

One approach to teasing out just the effect of language properties, even in the face of such daunting confounds, is to do a *controlled experiment*. Some recent works have conducted experiments in controlled settings with tasks of limited scope, with students, using languages with static or dynamic typing (based on experimental treatment setting) [1], 2, [5]. While type of controlled study is "El Camino Real" to solid empirical evidence, another opportunity has recently arisen, thanks to the large number of open source projects collected in software forges such as GitHub.

GitHub contains many projects in multiple languages. These projects vary a great deal across size, age, and number of developers. Each project repository provides a historical record from which we extract project data including the contribution history, project size, authorship, and defect repair. We use this data to determine the effects of language features on defect occurrence using a variety of tools. Our approach is best described as mixed-methods, or triangulation [2] approach. A quantitative (multiple regression) study is further examined using mixed methods: text analysis, clustering, and visualization. The observations from the mixed methods largely confirm the findings of the quantitative study.

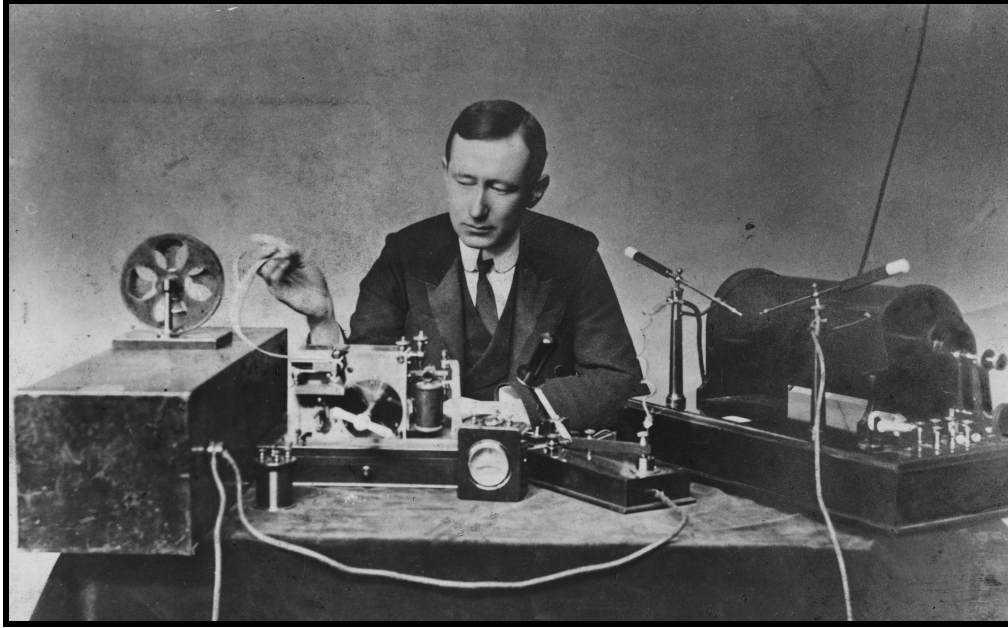
Repository analysis

How to and limitations

-  Lots of code on GitHub is useless
-  Focus on somewhat sensible projects!
-  Many hidden factors to account for
-  Avoid comparing apples and oranges
-  Studying semantics and runtime is hard

Usability evaluation

Considered harmful



Cultural adoption

(Greenberg et al. 2008)

"Usability evaluation is appropriate for settings with well-known tasks and outcomes. They fail to consider how novel systems will evolve and be adopted by a culture over time."

Tricky to evaluate

Early designs

- Purely explorative sketches
- Getting the right design vs. Getting the design right

Cultural adoption

- Hard to imagine future uses
- First radio and automobiles
- Memex, Sketchpad and oNLine System





Evaluating user interface research

(Olsen, 2007)





Lively research field in the 1970s and 1980s

Ubiquitous computing challenges the classic desktop metaphor

Increasing number of non-expert programmers!

User interfaces

New system and languages

-  Reduce time to create new solutions
-  Least resistance to good solutions
-  Lowering skills barrier of users
-  Power in common unified infrastructure

Simplifying programming

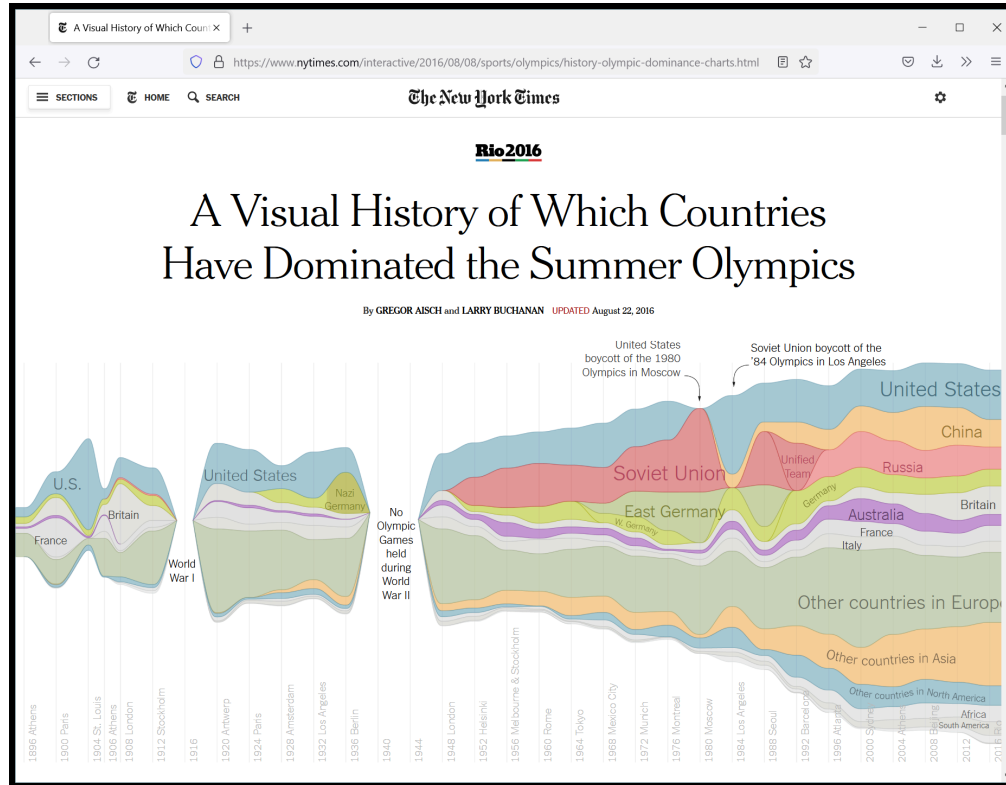
Data exploration tools

Programming for data journalists

Data transformations using various online data sources

Too hard for Excel, too complex in Python or R

Getting it right is very time-consuming!



Demo

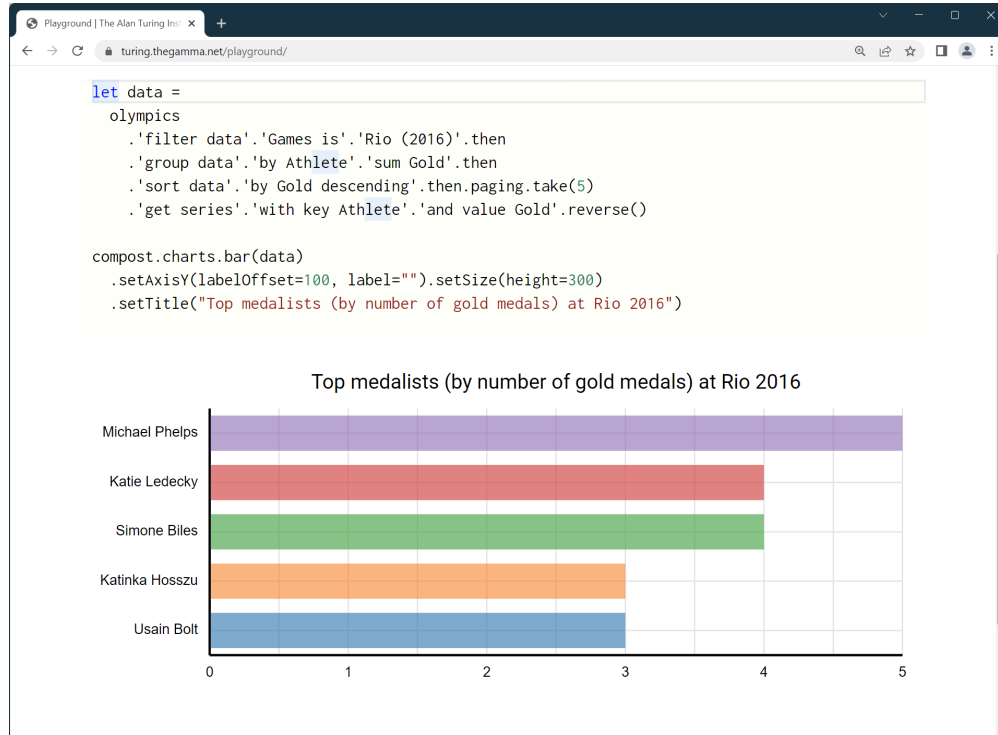
Data exploration in The Gamma

Evaluating The Gamma

Can non-experts
actually use it?

Is it better than
spreadsheets?

What desirable
design characteristics
does it have?



Case study: The Gamma

Evaluating programming systems

- Programming tool for journalists
- Olsen's framework for UI systems
- tinyurl.com/nprg075-ui

Design questions

- What possible claims can we make?
- What evaluation errors to avoid?



Methods review

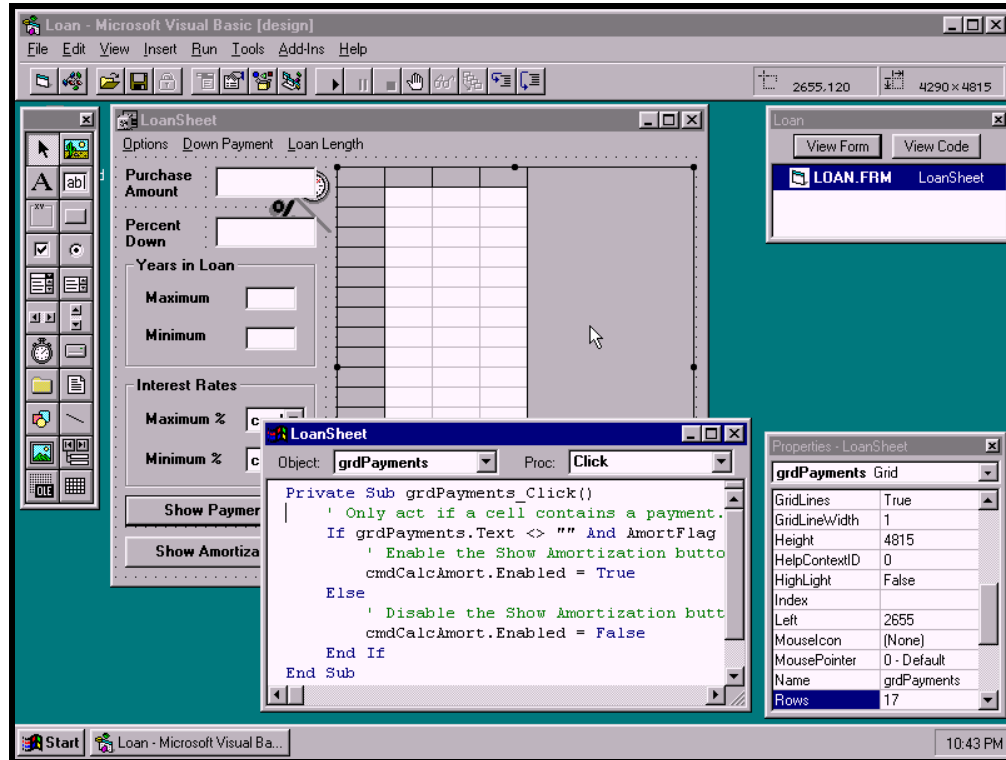
Evaluating programming systems

Evaluating HCI toolkits

(Ledo et al., 2018)





Research claims made
in publications about UI
toolkits, etc.

The same works for
languages, libraries,
tools, frameworks, ...




Evaluation types

What claims can we make?

-  Demonstrations - show what is possible
-  Usage - study actual system use
-  Performance - evaluate how well it runs
-  Heuristics - expert rules of thumb

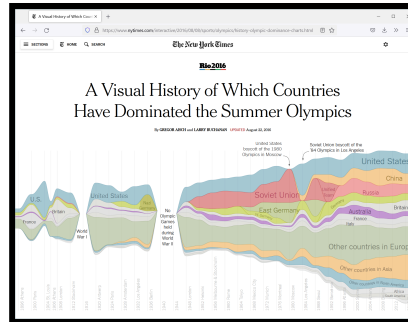
Demonstrations

 **Showing a novel example**



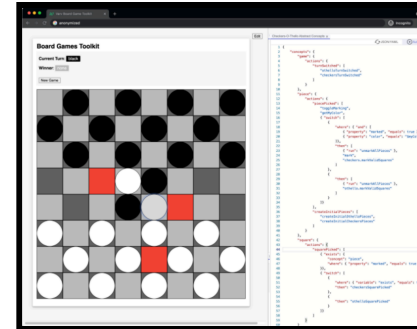
Can do something previously unthinkable

 **Replicating past examples**



System makes previously very hard thing easy

 **Presenting case studies**



Show usability of a system in a range of situations



Demo or Die!

MIT Media Lab
paraphrasing of
"publish or perish".

Aspen Movie Map
The 1978 precursor of
Google Street View

Demo of a radically
new technology

Varv programming system evaluation

(Borowski et al., 2022)

Makes all information visible and modifiable

Affects the whole developer workflow

Case studies to illustrate the effects

Varv: Reprogrammable Interactive Software as a Declarative Data Structure

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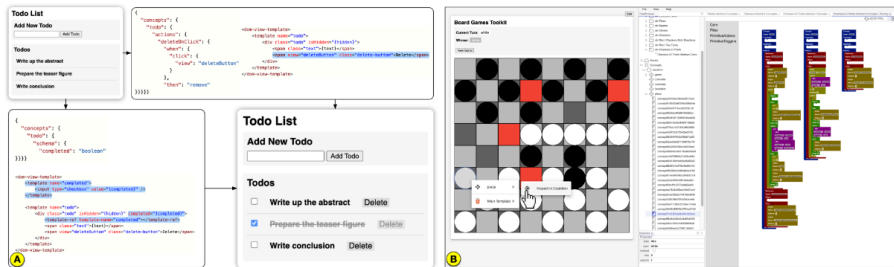


Figure 1: Varv Examples: (a) A todo list web application that is inherently extensible. Here, a basic todo list is extended with the ability to complete and delete todos by adding two new concept definitions and new modified template definitions. (b) A board game toolkit that defines abstractions for board game logic. The games “Checkers” and “Othello” were implemented with the toolkit and then merged into a new “Checkers-O-Thello” game with the addition of a short concept definition. As Varv applications are represented as data structures, higher-level tooling can be developed including a block-based editor (right), an inspector to go from an element in the view to the corresponding template or data (context menu to the left), and a data inspector for live editing application state (middle).

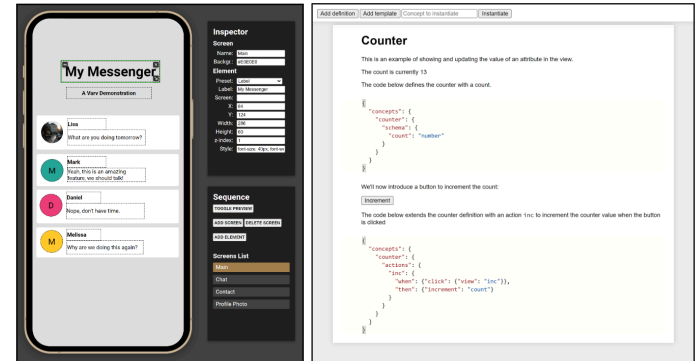
Varv evaluation

Demonstrate workflow

- Two concrete usage scenarios
- Step by step description of work
- Using personas for concreteness

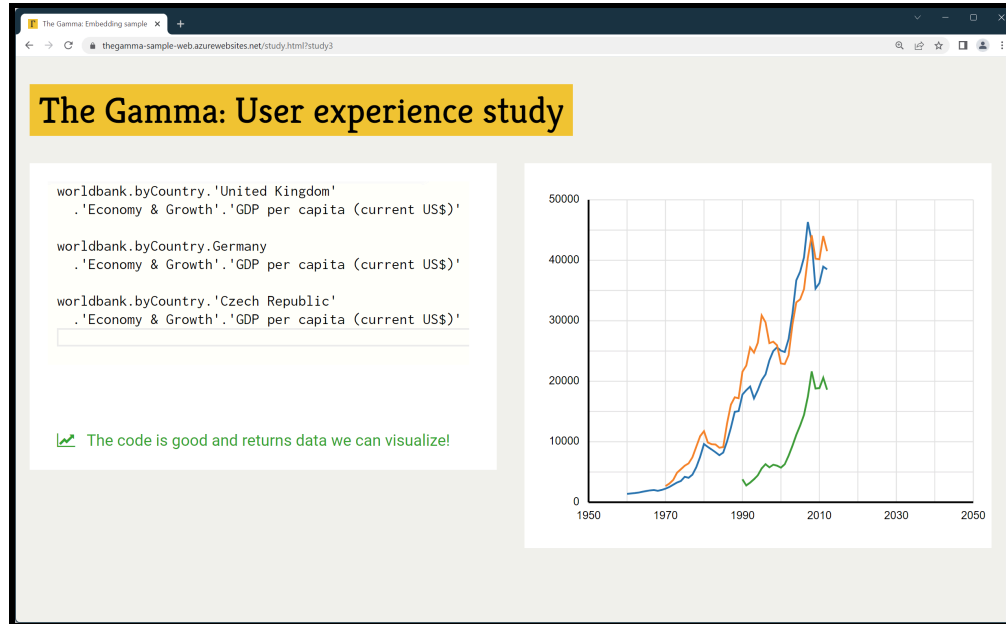
Potential of the system

- Implications of the design
- Debugging, authoring, tools
- Notebooks, blocks, VS Code, etc.



(a) The UI Designer.

(b) The Computational Notebook.



Usage evaluation of The Gamma

(Petricek, 2022)

Can non-programmers really use the system?

Get non-programmers, ask them to try and watch and note!

The Gamma evaluation

13 participants from business team of a research institute

Asked to complete 1 of 4 different tasks

Evaluated using activity logging, observation and interview

	<i>Task</i>	<i>Kind</i>	<i>Done</i>	<i>Notes</i>
#1	expenditure	cube	◐	Obtained one of two data series
#2	expenditure	cube	●	Explored further data series independently
#3	expenditure	cube	●	Explored further data series independently
#4	expenditure	cube	◐	Completed following a hint to use another member
#5	expenditure	cube	●	Explored further data series independently
#6	worldbank	cube	◐	Completed after a syntax hint about whitespace
#7	worldbank	cube	●	Completed very quickly
#8	worldbank	cube	●	Completed, but needed longer to find correct data
#9	lords	table	◐	Struggled with composition of operations
#10	lords	table	●	Completed very quickly
#11	lords	table	◐	With a hint to avoid operations taking arguments
#12	olympics	table	◐	With a hint to avoid operations taking arguments
#13	olympics	table	◐	With hints about 'then' and operations taking arguments

Table 1. Overview of work completed by individual participants in the study.
The marks denote: ● = completed, ◐ = required some guidance, ◑ = partially completed

Usage evaluation

Possible setup

- Complete a given task
- Observe, log & record
- A/B comparison of variants
- In the lab or in the wild



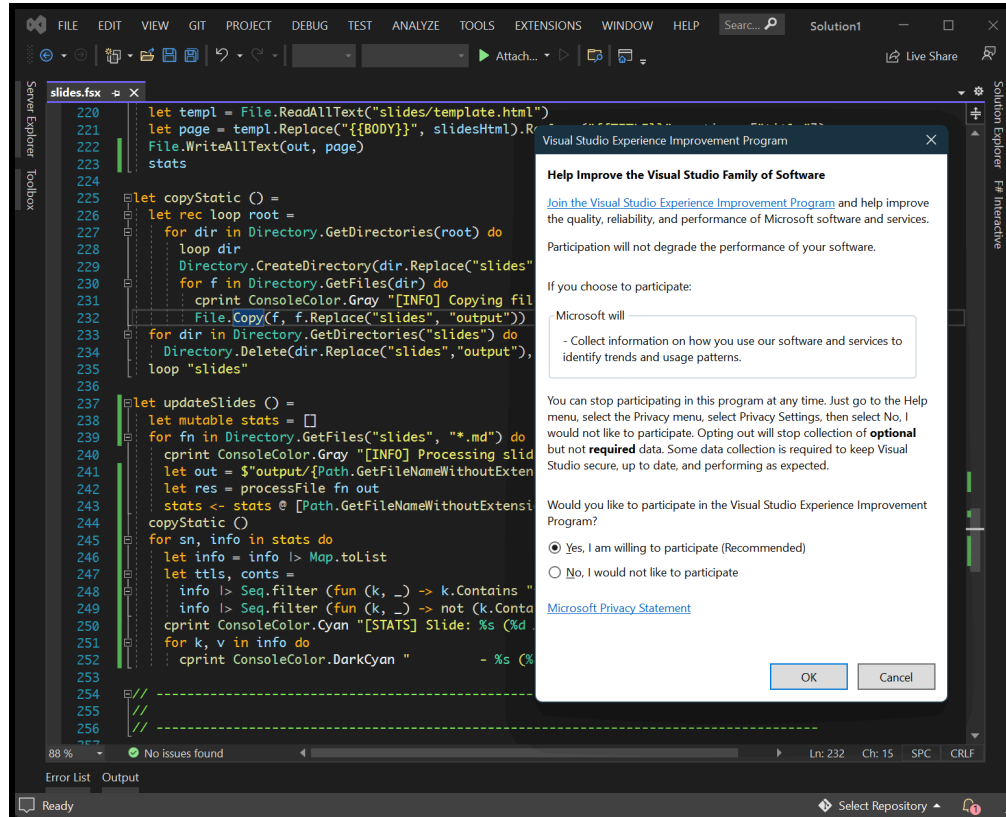
Collecting feedback

- Complete a questionnaire
- Ask to comment (Think aloud)
- Semi-structured interview afterwards

Collecting usage data in the wild

Widely used to understand use of commercial systems

What language or editor features are used, performance, project profiles



The screenshot shows an Excel window titled 'Book1 - Excel' with the user 'Tomas Petricek'. The ribbon includes File, Home, Insert, Page Layout, Formulas, Data, Review, View, Add-ins, Team, Tell me, and Share. The active cell is D4. A table is visible with the following data:

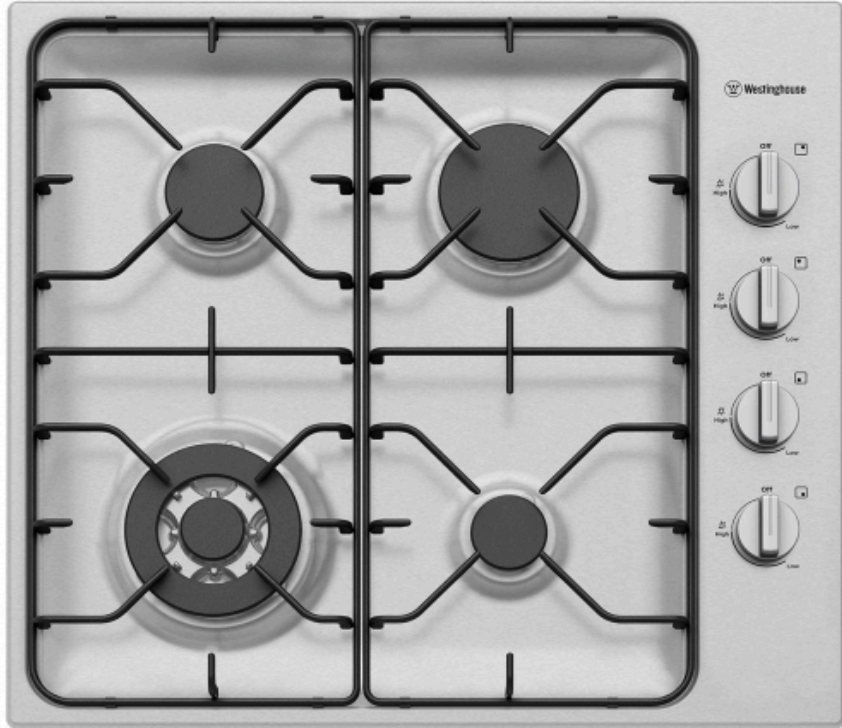
	Cost	Rate	Converted
4	149	0.63	
5	99	1.23	
6	14	0.63	
7	99	1	
8	249	1.23	

The status bar at the bottom shows 'Ready', 'Sheet1', and a zoom level of 120%.

Studying how real users use the system

Interviews and observation studies of real work

Two ways of learning
complex formulas
Percolation vs. experts



Heuristics

Rules of thumb for evaluating designs written by experts

Evaluation without direct human involvement!

Example: Match between system and the real world

Olsen's criteria for user interface systems

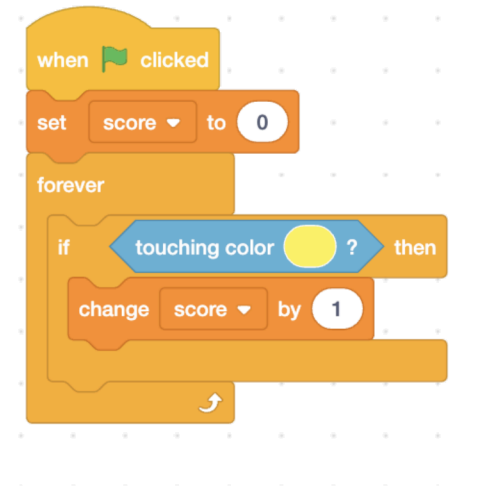
Heuristic evaluation

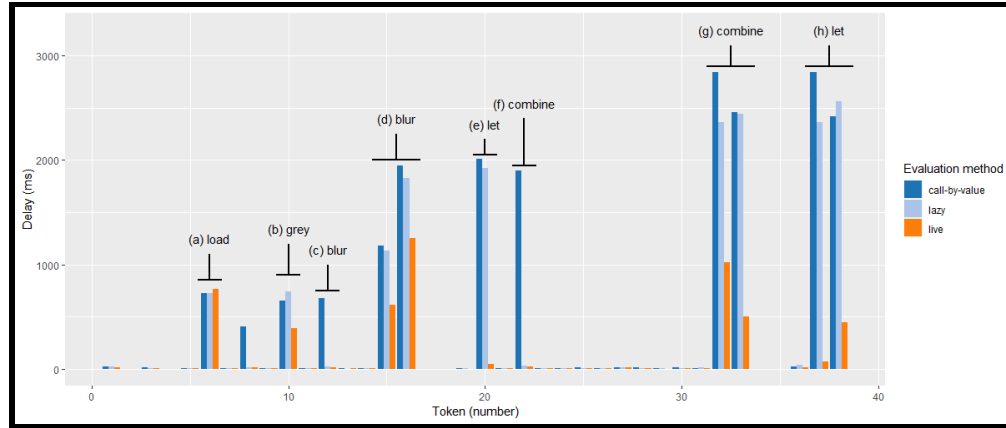
Nielsen's usability heuristics

- Characteristics of a good interface
- General usability guidelines
- Consistency, visibility of state, ...

Cognitive dimensions of notation

- Heuristics for assessing notations
- Broad-brush understandable evaluation
- Viscosity, visibility, abstraction, ...





Technical performance

Baseline or improves over state of the art

Efficiency, lines of code

Not about usability, but an easy thing to show

Technical performance

Getting it right

Claims, comparison, benchmarks, metrics, setup, presentation

See SIGPLAN Empirical Evaluation Checklist

SIGPLAN Empirical Evaluation Checklist

This checklist is meant to support informed judgement, not supplant it.

Clearly Stated Claims Example Violations	Claims not explicit Claims must be explicit in order for the reader to assess whether the empirical evaluation supports them. Missing claims cannot possibly be assessed. Claims should also aim to state not just what is achieved but how.	Relevant Metrics Example Violations	Indirect or inappropriate proxy metric Proxy metrics can substitute for direct ones only when the substitution is clearly, explicitly justified. For example, it would be misleading and incorrect to report a reduction in cache misses to claim actual end-to-end performance or energy consumption improvement.
Suitable Comparison Example Violations	Claims not appropriately scoped The truth of a claim should clearly follow from the evidence provided. Claims that are not fully supported mislead readers. Works for all Java is over-broad when based on a subset of Java. Other examples are 'works on real hardware' when evaluating only with (unrealistic) simulation, and 'automatic process' when requiring human intervention.	Fails to measure all important Effects All important effects should be measured to show the true cost of a system. For example, compiler optimizations may speed up programs at the cost of drastically increasing compile times of large systems, so the compile time should be measured as well as the program speedup. Failure to do so distorts the cost/benefit of the system.	Insufficient information to repeat Experiments evaluating an idea need to be described in sufficient detail to be repeatable. All parameters (including default values) should be included, as well as all version numbers of software, and full details of hardware platforms. Insufficient information impedes repeatability and comparison of future ideas and can hinder scientific progress.
Principled Benchmark Choice Example Violations	Fails to acknowledge limitations A paper should acknowledge its limitations to place the scope of its results in context. Stating no limitations at all, or only tangential ones, while omitting the more relevant ones may mislead the reader into drawing overly-strong conclusions. This could hold back efforts to publish future improvements, and may lead researchers down wrong paths.	Unreasonable platform The evaluation should be on a platform that can reasonably be said to match the claims; otherwise, the results of the evaluation will not fully support the claims. For example, a claim that relates to performance on mobile platforms should not have an evaluation performed exclusively on servers.	Ignored key design parameters Key parameters should be explored over a range to evaluate sensitivity to their settings. Examples include the size of the heap when evaluating garbage collection and the size of caches when evaluating a locality optimization. All expected system configurations (e.g., from warmup to steady state) should be considered.
Adequate Data Analysis Example Violations	Fails to compare against appropriate baseline Empirical evidence for a claim that a technique/system improves upon the state-of-the-art should include a comparison against an appropriate baseline. The lack of a baseline means empirical evidence lacks context. A 'state-of-the-art' baseline that is misrepresented as state-of-the-art is also problematic, as it would inflate apparent benefit.	Quoted workload generator Load generators for typical transaction-oriented systems should be 'open loop', to generate work independent of the performance of the system under test. Otherwise, results are likely to mislead because real-world transaction servers are usually open-loop.	Tested on training set When a system aims to be general but was developed with close consideration of specific examples, it is essential that the evaluation explicitly perform cross-validation, so that the system is evaluated on data distinct from the training set. For example, a static analysis should not be exclusively evaluated on programs used to inform its development.
	Comparison is unfair Comparing a competing system should not unfairly disadvantage that system. Doing so would inflate the apparent advantage of the proposed system. For example, it would be unfair to compile the state-of-the-art baseline at O2 optimization level, while using -O3 for the proposed system.	Not enough data The summary of the results must reflect the full range of their character to avoid misleading the reader. For example, it is not appropriate to summarize speedups of 4%, 6%, 7%, and 49% as 'up to 49%'. Instead, the full distribution of results must be reported.	Misleading summary of results The summary of the results must reflect the full range of their character to avoid misleading the reader. For example, it is not appropriate to summarize speedups of 4%, 6%, 7%, and 49% as 'up to 49%'. Instead, the full distribution of results must be reported.
	Inappropriate suite Evaluations should be conducted using appropriate established benchmarks where they exist so that claimed results are more likely to generalize. Not doing so may yield results that are not sufficiently general. Established suites should be used in context; e.g. it would be wrong to use a single-threaded suite for studying parallel performance.	Inappropriately truncated axes Graphs provide a visual intuition about a result. A truncated graph (with an axis not including zero) will exaggerate the importance of a difference. 'Zooming' in to the interesting range of an axis can sometimes aid exposition, but should be pointed out explicitly to avoid being misleading.	Ratios plotted incorrectly Incorrectly plotted ratios badly mislead visual intuition. For example, 2.0 and 0.5 are reciprocals, but their linear distance from 1.0 does not reflect that, so plotting those numbers on a linear scale significantly distorts the result. This misleading effect can be avoided either by using a log scale or by normalizing to the lowest (highest) value.
	Unjustified use of non-standard suite(s) The use of standard benchmark suites improves the comparability of results. However, sometimes a non-standard suite, such as one that is subsetting or homogenized, is the better choice. In that case, a rationale, and possible limitations, must be provided to demonstrate why using a standard suite would have been worse.	Inappropriate level of precision Measurements reported at a proper level of precision reveal relevant information. Under-precise reports may hide such information, and over-precise ones may overstate the accuracy of a measurement and obscure what is relevant. For example, reporting '49.9%' when the experimental error is +/- 1% overstates the level of precision of the result.	
	Kernels instead of full applications Kernels can be useful and appropriate in a broader evaluation. However, a claim that a system benefits applications should be tested on such applications directly, and not only on micro-kernels, which may lack important characteristics of full applications.		
	Insufficient number of trials Modern systems with non-deterministic performance properties may require many trials (e.g., of a single time measurement) to characterize their behavior adequately. Failure to do so risks treating noise as signal. Similarly, more trials may be needed to get the system into an intended state (e.g., into a steady state that avoids warm-up effects).		
	Inappropriate summary statistics Summary statistics such as mean and median can usefully characterize many results. But they should be selected carefully, because each statistic presents an accurate view only under appropriate circumstances. An inappropriate summary may simplify noise or hide an important trend.		
	No data distribution reported A measure of variability (e.g., variance, std. deviation, quantiles) and/or confidence intervals is needed to understand the distribution of the data. Reporting just a measure of central tendency (e.g., a mean or median) can mislead the reader, especially when the distribution is bimodal or has significant variance.		

Conclusions

Usability and evaluation

Usability evaluation

Evaluating and comparing with existing systems

Evaluating usability can inspire new designs

The danger is designing with focus just on effective evaluability

Evaluation

Performance evaluation
User experiments
Case studies
Expert evaluation
Formalism and proof
Qualitative user studies



Requirements and Creation

Interviews
Corpus studies
Natural Programming
Rapid Prototyping

Figure 1. A typical design process

Reading

Reactive programming

- Introduction to RxJS concepts
- Available at:
<https://www.learnrxjs.io/learn-rxjs/concepts/rxjs-primer>

Why read this

- Widely used practical library!
- But what exactly is going on?
- Does it always behave "intuitively"?



Conclusions

Human-centric language design

- Evaluation methods from the HCI field
- Controlled experiments, empirical studies
- Demos, usage, heuristics & performance

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